

2023 Thanksgiving Pie/Cookie Pickup/Fundraiser FAQ

How do I enroll in the Delicious Orchards Pie/Cookie Pickup/Fundraiser Program?

In August, an introductory email will be sent to anyone that has expressed interest in our Thanksgiving Pie/Cookie Pickup. The primary contact for the 2022 Pie Pickup Participants will automatically receive an email.

If you would like to be added to the distribution list, please email fundraisers@deliciousorchardsnj.com with the following information:

- **Organization Name**
- **Contact Name (preferably single point of contact)**
- **Email Address**
- **Daytime Reach Number**

You will then be included on the list of **POTENTIAL** pickup/fundraisers. Please contact us before September to ensure you receive this email and have sufficient time to review the requirements and critical dates for enrollment and order placement.

When you receive the email, we suggest you reply to fundraisers@deliciousorchardsnj.com as soon as you have decided to enroll. Participation is **first come first serve** and there will be a **LIMITED** number of openings available. This year, you will have the option to participate in either the

- **Pie Program or**
- **Cookie Program.**

When responding, please identify which program you are enrolling in. More information on the new Holiday Cookie Pickup Program follows.

Friday – September 29 – Deadline to enroll in Pie Pickup or Cookie Pickup

Friday – November 3 – Deadline to submit Final Order for Pies and/or Cookies

Do you offer other items for pickup? Cookie Dough, Donuts, Cookies?

Our retail store can be contacted directly for Donuts and Cookie Dough. Bakery Sales can be reached at 732-462-1989 Tuesday through Sunday between 9:30AM and 6PM.

As an added bonus, we are featuring a **Holiday Cookie Pickup Program**, a new option for bulk pickup at the warehouse. We are planning to offer this opportunity for all the major holidays (**Thanksgiving, Christmas & Easter**).

Our popular **3-DOZEN COOKIE GIFT BOX (\$20)** contains a dozen each of **CHOCOLATE CHIP, OATMEAL RAISIN** and **CHOCOLATE SUGAR**.

Note that these cookies are nut free but not baked in a nut free facility.

Anyone on the Pie Pickup List can also order Cookie Boxes. If we have reached capacity on the Pie Pickup List prior to Sept 29, you still have the option to enroll in our Cookie Program. **Sept 29 is the cutoff for both programs.**

The **MINIMUM** number of Cookie Boxes is **30** and a **MAXIMUM** of **500**. However, anyone with an order greater than 500 should contact us at fundraisers@deliciousorchardsnj.com as early as possible.

What pie flavors are available for pickup and at what price?

For the 2023 Pie Season, we are offering 9-inch **APPLE, CHERRY, PUMPKIN** and **PECAN** at **\$16.99** per pie.

Flavors must be ordered in multiples of TEN as 10 fits in a Master Case, i.e.

10 APPLE

30 CHERRY

20 PECAN

60 TOTAL

The minimum total per order is 30.

Orders fewer than 30 can be picked up at the store.

Is there a minimum or maximum quantity to be ordered? YES

FOR PIES:

Minimum number of pies per **Flavor** = **10**

Minimum number of pies per **Order** = **30**

Maximum number of pies per **Order** = **750**.

However, anyone with an order greater than 750 should contact us at fundraisers@deliciousorchardsnj.com as early as possible.

NOTE: The quantity ordered for each flavor must be in multiples of 10. For example, you cannot order 15.

FOR COOKIES:

Minimum number of Cookie Boxes = **30**

Maximum number of Cookie Boxes = **500**

However, anyone with an order greater than 500 should contact us at fundraisers@deliciousorchardsnj.com as early as possible.

What should the fundraiser charge?

There is no standard rate, but we recommend a range between \$20 to \$22 for pies and \$23 to \$25 for cookies.

Is there an order form for Bulk Pickup?

Yes. the 2023 Pickup Order Form(s), is located along with the FAQ document. The Pie and/or Cookie form(s) should be completed and emailed to fundraisers@deliciousorchardsnj.com as soon as your FINAL numbers are available. No changes can be made once the form(s) are submitted. The deadline for all Pie Orders and Cookie orders is **Friday, November 3 at 4PM.**

Note that the order(s) will be accepted only if you have previously received an email notification confirming your enrollment in the Delicious Orchards Pickup/Fundraiser Program.

Do you provide brochures or flyers to promote the sale?

We do not supply promotional material; each fundraiser group creates their own.

Where do we pick up the pies/cookies?

Pie/Cookie Pickups are located at our Mail Order Warehouse **NOT at our store.**

Our warehouse address is 315 Rt. 537 East, Colts Neck, NJ 07722.

We have found that typing in **Delicious Orchards Warehouse** is a better input for GPS. The warehouse is adjacent to Eastmont Orchards and will have a designated pickup area marked with cones.

When can we pick up the pies/cookies?

Pie Pickup will be available on Monday, Tuesday, and Wednesday prior to Thanksgiving from 8AM to 4PM. (November 20-21-22, 2023)

When the final order is placed, we will call the contact person for the organization and a pickup date and time will be assigned.

How are the pies/cookies packaged?

The 9-inch pies (weighing approximately 2 pounds) are placed in individual 9" X 9" pie boxes. Pies will be distributed in a Master Case which holds 10 pies of a single flavor.

Cookies boxes are approximately 12-1/2" X 8-1/2" X 3-1/2".

Can I pick up pies/cookies on the weekend before Thanksgiving week?

For pies, arrangements can be made for pickup at the **store** on the weekend before Thanksgiving.

For cookies, pickup can be available for pickup at the **warehouse** prior to Thanksgiving week.

When do we pay?

Payment can be made at the time of pickup. Cash, Credit/Debit Card or Checks are preferred. All major credit cards are accepted.

Checks should be made out to Delicious Orchards for the exact amount of the order.

Note that two checks are required for separate payment of Pies versus Cookies.

Can we pay in advance with a Credit/Debit Card?

Yes, for cookie orders, when the order is placed, we will accept Credit/Debit card payment. Be sure to provide the correct billing name and address of the card or the system will decline the card.

For pies, we prefer payment at the time of pickup.

Do you accept Gift Cards?

We will only take Cash, Credit/Debit Card or Checks. All major credit cards are accepted.

Checks should be made out to Delicious Orchards for the exact amount of the order.

Note that two checks are required for separate payment of Pies versus Cookies.

What are the dimensions of a Master Case for pies?

Each Master Case will hold 10 of a single flavor pie.

The dimensions are: 19 ¾" L X 10" W X 13" H.

Why can't I order a partial box of a single flavor (fewer than 10)?

We have experienced that working with full boxes of a single flavor facilitates accuracy, i.e. pie count at pick up, correct distribution to multiple sites, etc.

Mixed boxes have been problematic especially when loading multiple vehicles.

How many vehicles will I need to pick up?

That will depend on the size of the vehicle and your order. Please be sure your vehicles are emptied out and are clear of anything that could limit space or damage the pie cases/cookie boxes.

If you are bringing multiple vehicles, please pull up one at a time to provide our forklift sufficient room to bring the order to your trunk.

The dimensions of each Master Case are: 19 ¾" L X 10" W X 13" H and each case holds 10 pies of a single flavor. Depending on the vehicle, the Master cases can be double stacked.

Cookies boxes are approximately 12-1/2" X 8-1/2" X 3-1/2".

Will you supply freezer bags?

Freezer bags will be available at the Pickup Location on request.

Do you deliver a bulk order of pies to one location?

We ship pies with UPS all over the country from November through March weather permitting, but we do not provide bulk delivery.

Do pies need to be refrigerated after pickup?

Since pies are baked with no preservatives, we recommend refrigeration or at least stored in a cool location.

What ingredients are used in your cookies?

Chocolate Chip - Flour, Chocolate Chips, Sugar, Butter, Eggs, Vanilla, Salt, Baking Soda, Water

Oatmeal Raisin - Flour, Brown Sugar, Sugar, Oats, Butter, Raisins, Eggs, Milk, Vanilla,
Baking Powder, Baking Soda, Salt, Cinnamon

Chocolate Sugar- Flour, Sugar, Butter, Eggs, Cocoa, Milk, Baking Powder, Salt

PLEASE BE AWARE OUR BAKERY IS NOT A NUT FREE FACILITY.

What ingredients are used in your pies?

A-O APPLE #500: APPLES, SUGAR, CINNAMON, NUTMEG & BUTTER

CHERRY #503: CHERRIES (TART), CORNSTARCH & WATER

PECAN #509: EGGS, BUTTER, SUGAR, CORN SYRUP (DARK), CARAMEL FLAVOR,
SALT & SODIUM BENZOATE, VANILLA, SALT, & PECANS

PUMPKIN #510: PUMPKIN, MILK, SUGAR, EGGS, CINNAMON, SALT, ALLSPICE & GINGER

PIE CRUST BOTTOM: H&R FLOUR (UNBLEACHED WHEAT FLOUR), PALM OIL, WATER, SALT, CORN SYRUP
(DARK CORN SYRUP, CARAMEL FLAVOR, SALT SODIUM BENZOATE)

PIE CRUST TOP: H&R FLOUR (UNBLEACHED WHEAT FLOUR), PALM OIL, WATER & SALT

FLOUR INGREDIENTS: WHEAT FLOUR (UNBLEACHED), MALTED BARLEY FLOUR, NIACIN, IRON,
THIAMIN MONONITRATE, RIBOFLAVIN & FOLIC ACID

APPLE & CHERRY

- BRUSHED WITH HALF & HALF ON TOP CRUST

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What takes place on Pie/Cookie Pickup Days?

Each pickup representative must arrive at the assigned day and time with a copy of the invoice, emailed to him/her when the final order is placed. Anyone arriving early will be asked to wait until their assigned timeslot.

- Full payment will be made with Cash, Check or Credit/Debit Card
- Pies and Cookie Orders require separate payments
- Your order will be brought to your vehicle(s) in Master Cases of 10 pies and/or boxes of cookies.
- DO personnel and pickup representative will **jointly** count the Cookie Boxes and the Master Cases for each pie flavor.
- **The pickup representative will be asked to sign off on the order, confirming that he/she will be leaving with a full and accurate order. Once the representative leaves our premises, Delicious Orchards is no longer responsible for perceived differences of flavors/quantity and will not make any adjustments.**

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